J-1 Work and Travel Program
Host Employer Information

IECenter INTERNATIONAL EXPERIENCE CENTER

Host Property Information

FOUR SEASONS

Host Property Details

Company Name	Four Seasons Resort & Residences Jackson Hole
Company Website	https://www.fourseasons.com/jacksonhole/
Season- dates for openings	summer
Positions: description and rate of pay	Housekeeping Guestroom Attendant: 14.57, maintain the cleanliness of the guestrooms, including making beds, dusting, vacuuming, and overall tidiness. This includes stayover and change out rooms. Housekeeping Turndown Attendant: 14.57, maintain the cleanliness of the guestrooms for PM service, including duties of Guestroom Attendant Housekeeping Lobby Attendant: 14.57, maintain the cleanliness of the public areas of the Resort, including the bathrooms, restaurant outlets, the lobby, and more. Steward: 13.99, Stewards are responsible for cleaning the dishes, pots and pans, and other cookie utensils. This is a very fast pace environment, and works alongside our Culinary team. Server Assistant: 8.93 plus tips , Server Assistants work in the Food and Beverage outlets, providing our servers with assistance in tasks like filling water glasses, bussing tables, and ensuring the overall cleanliness of the outlet.

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	Host(ess): 15.61, Greet guests of the food and beverage outlet, and properly seat them within Four Seasons standards. Spa Attendant: 14.57, Ensure the cleanliness of our Spa area, specifically the locker rooms. Answering basic guest questions and retrieving towels from laundry. ***All positions raise rate of pay after 90 days of employment – participants have the chance to raise the rate sooner with good performance and attitude.

More Details & Participant Requirements

Interview – Do you require a video Skype interview or phone interview? If Skype please provide Skype ID.	Skype or In Person – Skype ID is Four Seasons Jackson Hole
Drug test required?	Only upon reasonable cause
Are Uniforms provided? Please explain.	All but shoes. Participants must supply their own black non slip shoes
What uniform items should participants bring or be prepared to purchase?	See above
Appearance Standards	Natural hair and appearance, good hygiene, 1 piercing per ear
Other	

Housing Information

Is employer housing provided? If no, please provide details on housing assistance (number of nights in hotel) and local accommodation suggestions.	Yes, we require new participants to stay with us in employee housing
Cost of Rent	$675 per month

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Deposit Details	$400 – this will be returned, minus the cleaning fee, if the room is left in good condition
Housing Description – please attach photos if possible	We have 3 types of housing – 2 are motel style, 1 is dorm style.
What is Included in Rent?	Rent, Utilities, Wifi – all general rent payments are covered
Distance from Training Site	0 – 15 miles
Co-ed? **How many participants to room?**	Each room has 2 individuals of the same gender.
Recommended items to bring	Bedding/ towels are provided. Not much else is needed.

Daily Transportation Information

Is Daily Transportation Provided? How will participant get to and from the work site?	Yes, START bus pass which is paid for and provided by Four Seasons
Cost of Transportation	N/A
Public Transportation Available?	Yes
Other details about Transportation	www.startbus.com

Arrival Information

What airport should the participant fly into?	Jackson Hole or Salt Lake City (SLC will require taking the Salt Lake Express to Jackson, about a 6 hour ride and a fee)
Do you provide airport pick up? If no, please outline the best form of transportation	No, if flying into the Jackson Airport, it's about a 30 minute taxi ride to the hotel/ housing.

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Area Information

How far is the nearest grocery store, bank, restaurant, pharmacy?	15 minute bus ride
Other accessible attractions with public transportation	Ski Hill, Elk Refuge Sleigh Ride, Jackson Hole Town Square, Grand Teton National Park, Hole Bowl Bowling Alley, etc
Other	Jackson Hole has a TON of seasonal events! All are accessible via public transportation.

Benefits, Cultural Exchange and Additional Information

Employee Benefits (*meals, discount rooms, use of facilities)*	1 meal per shift, discount at local gym, discounted ski pass for JHMR, Grand Targhee, or Snow King, Apple discount, 50% off dining at The Handle Bar or Westbank Grill
Host Planned Cultural Exchange Activities	Summer – Hike in Grand Teton National Park, Rodeo, Employee Picnic Winter – Employee Party, Elk Refugee Ride, Year Round – Employee of the Month, Service Awards, Cafeteria Days, Employee Housing door decorating contest
Community Cultural Events	Tree lighting, Farmers Markets, Concerts on the Commons See more at https://www.jacksonhole.com/events/
Comments, Additional Information	