IT Internship in Sydney!

This Company was founded to by two ex-SAS soldiers to bring the joy of simulated human flight to the region. Our business model is based on flexible operating hours, low overheads and proven technology which underpin a strong margin of return. The global market for this discipline is estimated to exceed US$1.6 billion in annual revenue by 2025. Our flagship facility commenced operations in Sydney in March 2014. The next tunnels for development are in the Gold Coast, Adelaide, Perth and Melbourne.

Tasks:
- Handle inbound technical inquiries with follow-up via phone, email or via the help desk ticketing system
- Primary support for Windows Operating Systems, Mac, VPN and VoIP Systems
- Administration and maintenance of the in-house based file storage system
- Liaise with suppliers for all hardware and software related purchase orders and support
- Create and maintain IT Support Documentations for End Users

Client profile:
- Knowledge in areas of Microsoft Windows, Office 365 Suit including Skype for Business, OneNote and OneDrive for Business
- Proficient with Windows 7 to 10, Apple OS, hardware and networking
- Exposed and comfortable with HTML and PHP, JavaScript desirable
- Comfortable with Cloud VM (Virtual Machine)

Start Date: ASAP
Duration: 12 weeks
Location: Sydney, Australia